

AUXILIARY SERVICES

The following services are typically offered:

Monday - Friday 9am - 1pm *or* 1pm - 5pm

Assistant to the Chaplain - Assist in ICU/CCU waiting area, acting as a liaison between family members and the staff. Visit with provide comfort to families. A personal interview with the Chaplain is required.

Auxiliary Office Receptionist (AOR) - Answer the phone, greet and assist members and visitors in any way possible.

Baby Pictures – Assist photo reps by preparing babies for photos and distribute order forms and brochures to new mothers.

C.H.I.P. (Compassionate Help & Issue Prevention) - Serve as a customer service representative to contact new inpatients to inform them of our Hotline and other support services.

Computer Support – Assist with Gift Shop inventory management systems & other computer related tasks.

Escort - Escort patients and their belongings to and from their rooms at admission and discharge.

Flower Delivery - Deliver flower arrangements to the patient's room.

Gift Shop - Stock, display, sell, and deliver a wide assortment of gift and necessity items.

Guest Services – Room to room delivery of various items, such as ice, water, books magazines, etc.

Health Resource Center - Help with clerical work, answer phones and shelve medical books. Deliver videos to patients.

AUXILIARY SERVICES

Home Care Pharmacy – Assist with sales in outpatient pharmacy.

ICU - Serve as receptionist and support families of Critical Care patients.

Information Desk - Greet visitors, direct traffic and give information as to location of patients, services, etc.

Network of Hope/Breast Cancer – Support for breast cancer patients before, during and after surgery/treatment. (*Open only to breast cancer survivors who have received diagnosis and treatment at Northside Hospital.*)

Parents Partnered for Preemies – Support for parents who have infants in the Special Care Nursery at Northside Hospital. (*Open only to parents of former Northside Hospital Special Care Nursery infants.*)

Puppeteers - Manipulate puppets for one of two professionally written, produced, and taped puppet shows performed for elementary school children in four county area.

Rock-A-Bye – Provide emotional support and comfort to Special Care Nursery infants and families and assist nursing staff as needed.
(*Limited Openings*)

Surgical Services – Assist staff with patient transport in Recovery areas; escort families to extended recovery area.

Surgical Family Center - Provide assistance and information to patients and visitors in the surgery area and the surgical waiting room. Assist patients coming into the hospital for pre-testing.

Vistas - Assist with activities at out-patient mental health facility.

AUXILIARY SERVICES

The following services are typically offered:

Evenings: 5 pm – 9 pm (*Monday – Friday*)

Weekends: 9 am – 1 pm
1 pm – 5 pm

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ICU - Serve as receptionist and support families of Critical Care patients.

Gift Shop - Stock, display, and sell a wide assortment of gift and necessity items.

Guest Services - Room to room delivery of various items, such as ice, water, books, magazines, etc.

Information Desk - Greet visitors, direct traffic and give information as to location of patients, services, etc.

Network of Hope/Breast Cancer – Support for breast cancer patients before, during and after surgery/treatment.
(Open only to breast cancer survivors who have received diagnosis and treatment at Northside Hospital.)

Parents Partnered for Preemies – Support for parents who have infants in the Special Care Nursery at Northside Hospital.
(Open only to parents of former Northside Hospital Special Care Nursery infants).

Rock-A-Bye – Provide emotional support and comfort to Special Care nursery infants and families and assist nursing staff as needed.
(Limited Openings)